



## Jordan- Municipal Services and Social Resilience (P147689)

MIDDLE EAST AND NORTH AFRICA | Jordan | Social, Urban, Rural and Resilience Global Practice Global Practice | Recipient Executed Activities | Investment Project Financing | FY 2014 | Seq No: 11 | ARCHIVED on 02-Jan-2019 | ISR35285 |

Implementing Agencies: Ministry of Municipal Affairs, Ministry of Planning and International Cooperation

### Key Dates

#### Key Project Dates

Bank Approval Date: 11-Oct-2013

Effectiveness Date: 12-Oct-2013

Planned Mid Term Review Date: --

Actual Mid-Term Review Date: --

Original Closing Date: 31-Dec-2020

Revised Closing Date: 31-Dec-2020

### Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The project development objective is to help Jordanian municipalities and host communities address the immediate service delivery impacts of Syrian refugee inflows and strengthen municipal capacity to support local economic development.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

Yes

Board Approved Revised Project Development Objective (If project is formally restructured)

The objective of the MSSRP is to support Jordanian municipalities affected by the influx of Syrian refugees in delivering services and employment opportunities for Jordanians and Syrians.

### Components

Name

Municipal Grants:(Cost \$88.20 M)

Institutional Support and Project Management:(Cost \$5.30 M)

### Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	● Satisfactory	● Satisfactory
Overall Implementation Progress (IP)	● Satisfactory	● Moderately Satisfactory
Overall Risk Rating	● Substantial	● Substantial

### Implementation Status and Key Decisions

The Second Additional Financing to the Emergency Services and Social Resilience Project (ESSRP), renamed as the Municipal Services and Social Resilience Project (MSSRP), was approved in December 2017 with total commitments of US\$30 million, with the contributions of the Governments of the United Kingdom, Canada, the Netherlands, and the United States of America, and under the Administration of the World Bank. The MSSRP has been successfully launched in early 2018 and like its predecessor (ESSRP), it will continue to support critical



services and activities prioritized by the communities in 21 Participating Jordanian municipalities which have been severely impacted by the Syrian Refugee influx. The MSSRP emphasizes the need to enhance the resilience of municipalities in provision of sustainable services, to address the protracted nature of the Syrian Refugee crisis and its impact on Municipal Service Delivery in Jordan as well as support creating employment opportunities for Jordanians and Syrians.

**Under the Municipal Grants Sub-Component, the 21 participating municipalities completed more than 128 public consultations to identify and prioritize municipal investment needs, and 40 projects were approved as a result, of which 39 are in the tendering phase. The total allocations for municipalities under the Municipal Grants has reached US\$14 million.** The project is introducing an Innovation Fund, which will make available US\$7 million for the 21 municipalities targeted under MSSRP in addition to Municipalities Type A, to compete for funding by submitting qualified proposals for municipal activities that support the role of municipalities as enablers of local economic development, municipal services with high labor content, activities that target women, youth, and other marginalized groups, municipal services with innovative approaches, including energy saving activities, etc). The Ministry of Municipal Affairs (MoMA) and the Cities and Villages Development Bank plan to launch the Innovation Fund activity in a national workshop in January 2019.

**Furthermore, the MSSRP is also championing a number of other parallel important activities in collaboration with other development partners.** (i) **Jobs Creation:** To translate the government commitments under the Jordan Response Plan for job-creation, and to respond to requirements from the MSSRP donors, the MoMA will introduce a labor-intensive works concept to support job creation for Jordanians and Syrians within the targeted municipalities, in collaboration with the International Labor Organization (ILO). To that end, a number of initial capacity building workshops targeting Jordanian contractors and the Project participating municipalities have been organized recently, under collaboration between MoMA, ILO, and the Jordanian Contractors Union, to introduce the concept and practice of labor-based technology in municipal service delivery. (ii) **Youth Monitoring:** The MoMA has launched the expression of interest for a local lead NGO to manage the selection and training of youth, aiming at capacitating and empowering young people in the MSSRP targeted communities, and strengthening the monitoring and evaluation function of the project, especially for the labor-based activities. (iii) aiming at introducing models for institutionalizing **social accountability** in municipalities through local NGOs, the Project is piloting social accountability measures at municipalities, including organizing community score cards in collaboration with local NGOs, in three pilot municipalities – Zarqa, Dhleil, and Sabha W Dafyaneh.

In light of its commitment to supporting the MSSRP overall objectives, and particularly the Innovation Fund activity, the Government of the United Kingdom, through its Department for International Development, DFID, has committed an amount of GBP 2 million of additional funding to MSSRP. The objective of these additional funds is to contribute to increasing the envelope of the Innovation Fund from US\$5 million to US\$7 million. The Project is currently funded by the governments of Canada, the Netherlands, and USAID, in addition to DFID.

## Risks

### Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	--	● Moderate	● Moderate
Macroeconomic	--	● Substantial	● Substantial
Sector Strategies and Policies	--	● Moderate	● Moderate
Technical Design of Project or Program	--	● Moderate	● Moderate
Institutional Capacity for Implementation and Sustainability	--	● Substantial	● Substantial
Fiduciary	--	● Moderate	● Moderate
Environment and Social	--	● Moderate	● Moderate
Stakeholders	--	● Moderate	● Moderate
Other	--	● High	● High
Overall	--	● Substantial	● Substantial

## Results



**PDO Indicators by Objectives / Outcomes**

PDO indicators				
<b>▶Direct project beneficiaries (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	2,036,204.00	2,874,545.00	3,000,000.00
Date	01-Jan-2014	28-Feb-2018	28-Aug-2018	31-Dec-2020
Comments:	The number indicated reflects the population that will be benefitting from sub-projects approved in 21 participating municipalities. The PMU has agreed to devise a methodology to more accurately measure the number of beneficiaries, for reporting going forward.			
<b>▲of which Syrians (Percentage, Custom Supplement)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	18.43	20.00
<b>▲Female beneficiaries (Percentage, Custom Supplement)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	45.00	45.00	47.00
<b>▶Percentage of beneficiaries satisfied with the project's investments in service delivery, based on independent monitoring. (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	60.00
Date	21-Nov-2016	--	18-Dec-2018	31-Dec-2020
Comments:	Awaiting establishment of baseline assessment under MSSRP to record actual.			
<b>▶Percent of Syrian beneficiaries satisfied with the Project's investments in service delivery, based on independent monitoring (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	60.00
Date	21-Nov-2017	--	18-Dec-2018	31-Dec-2020
Comments:	Awaiting establishment of baseline assessment under MSSRP to record actual.			
<b>▶Number of working days created under MSSRP (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	110,000.00
Date	21-Nov-2017	--	18-Dec-2018	31-Dec-2020



Comments:	This indicator is not due yet.
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### Intermediate Results Indicators by Components

Intermediate Results Indicators				
<b>►Improved access to service delivery in host communities in the project area (Text, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	Text
Date	21-Nov-2017	--	18-Dec-2018	30-Nov-2020
Comments:	This indicator is not due yet.			
<b>►Participating Municipalities with Action Plans for gender mainstreaming linked to sub-projects in service delivery. (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	20.00
Date	21-Nov-2017	--	18-Dec-2018	31-Dec-2020
Comments:	This indicator is not due yet.			
<b>►Participating Municipalities utilizing citizen feedback tools (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	21.00	21.00
Date	21-Nov-2017	--	18-Dec-2018	31-Dec-2020
Comments:	Each participating municipality has citizen feedback tool and all the sub-projects were identified through public consultations. However, the PMU is now working with the municipalities to institutionalize other means and tools for citizens feedback, such as, grievance redress systems and focal points are being appointed at municipalities to log complaints, social media, and the project will also gather feedback through community score cards administered semi-annually in all participating municipalities.			
<b>►Participating municipalities that publicly disclose sub-project budgets and audit results (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	21.00	26.00
Date	21-Nov-2017	--	18-Dec-2018	31-Dec-2020
Comments:	The number reported by the PMU is being verified by the task team.			
<b>►Participating municipalities clearing annual financial and technical audits without adverse opinion (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target






Value	0.00	--	0.00	100.00
Date	17-Nov-2014	--	18-Dec-2018	31-Dec-2020
Comments:	The technical and financial audit is not launched yet and the indicator is not due yet.			
<b>►Participating municipalities that are able to link their strategic plans to service delivery sub-projects by year 2 of project implementation (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	10.00
Date	21-Nov-2017	--	18-Dec-2018	31-Dec-2020
Comments:	This indicator is not due yet.			
<b>►Share of innovation fund grants to sub-projects targeting females and youth as direct beneficiaries. (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	60.00
Date	20-Nov-2017	--	18-Dec-2018	31-Dec-2020
Comments:	This indicator is not due yet.			
<b>►Share of Municipal Grants and Innovation Fund grants allocations to projects targeting females and youth as direct beneficiaries. (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	30.00
Date	20-Nov-2017	--	18-Dec-2018	31-Dec-2020
Comments:	The indicator is not due yet.			
<b>►Beneficiaries that feel investments under MSSRP reflected their needs (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	36.00	--	0.00	50.00
Date	30-Dec-2016	--	18-Dec-2018	31-Dec-2020
Comments:	The indicator is not due yet.			
<b>►Percentage of beneficiaries who are satisfied with the performance of their respective participating municipalities in addressing their needs through MSSRP (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	30.00	--	0.00	60.00
Date	30-Nov-2016	--	18-Dec-2018	31-Dec-2020
Comments:	The indicator is not due yet.			



▶ Perception on MSSRP contributions to social cohesion improve. (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	--	No	Yes
Date	21-Nov-2017	--	18-Dec-2018	31-Dec-2020
Comments:	The indicator is not due yet.			

## Data on Financial Performance

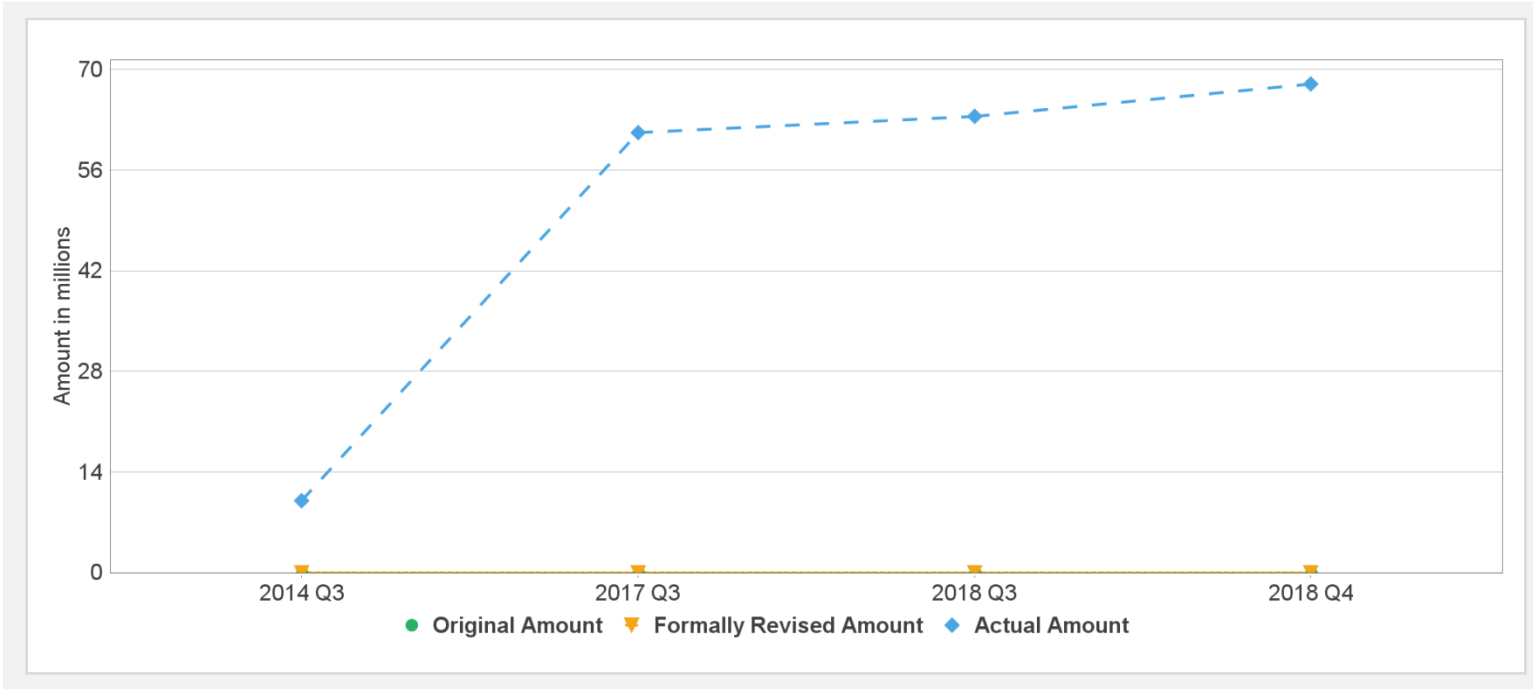
### Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P147689	TF-15776	Closed	USD	52.71	52.71	0.00	52.71	0.00	 100%
P147689	TF-A3529	Closed	USD	10.80	10.80	0.00	10.80	0.00	 100%
P147689	TF-A5128	Effective	USD	21.12	21.12	0.00	4.50	16.62	 21%

### Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P147689	TF-15776	Closed	12-Oct-2013	12-Oct-2013	12-Oct-2013	31-Dec-2016	31-Dec-2017
P147689	TF-A3529	Closed	30-Dec-2016	03-Jan-2017	03-Jan-2017	31-Dec-2017	28-Feb-2018
P147689	TF-A5128	Effective	28-Dec-2017	31-Dec-2017	11-Apr-2018	31-Dec-2020	31-Dec-2020

### Cumulative Disbursements



### Restructuring History

Level 2 Approved on 29-Jun-2016 ,Level 2 Approved on 22-Dec-2017

### Related Project(s)

P161465-Emergency Services and Social Resilience Project AF ,P161982-Municipal Services and Social Resilience Project